



USA / CANADA

Polar Instruments Inc

T: +1 (503) 356 5270

E: ken@polarinstruments.com

ASIA / PACIFIC

Polar Instruments (Asia Pacific) Pte Ltd

T: +65 6873 7470

F: +65 6873 7471

E: terence@polarinstruments.asia

UNITED KINGDOM / EUROPE

Polar Instruments (Europe) Ltd

T: +44 23 9226 9113

F: +44 23 9226 9114

E: neil@polarinstruments.com

JAPAN

Polar Instruments - Japan Branch

T: +81 45-339-0155

F: +81 45-333-0051

E: ttsuji@polarinstruments.asia

KOREA

Polar Instruments Korea Corp

T: +82 2 2644 2493/4

F: +82 2 2644 2495

E: jsbae@polarinstruments.com

GERMANY, AUSTRIA, SWITZERLAND

Polar Instruments

T: +43 7666 20041-0

F: +43 7666 20041-20

E: reischer@polarinstruments.eu

REST OF WORLD

Polar Instruments Ltd

(Head office)

Garenne Park, Guernsey

UK. GY2 4AF

United Kingdom

T: +44 1481 253081

F: +44 1481 252476

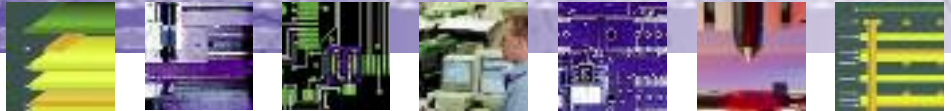
E: martyn@polarinstruments.com

© Polar Instruments 2009.

Polar Instruments pursues a policy of continuous improvement. The specifications in this document may therefore be changed without notice.

All trademarks recognised.

LIT230:2009



Polarcare Protect for CITS900s - 2010

Enhanced protection for your precision measurement system

- Protects your investment in the CITS900s
- Enhances continuity of service for your customers
- Minimises unplanned costs
- Up to 50% no-claim discount

By offering enhanced protection during the standard warranty period, and on-going protection throughout the operational life of the CITS900s, Polarcare Protect safeguards the investment that you have made in the Polar CITS900s, and the role that it plays in maintaining traceable impedance measurement records for your customers.

The standard warranty for the CITS900s provides one replacement TDR head within the first six months and one replacement precision microwave relay within the first year, or the first one million operations if these are completed within the year. Any additional TDR heads or precision microwave relays are charged at the full list price. In-depth analysis has shown that faults that are reported after the standard warranty period are typically caused by accidental damage due to errors in the safe operating procedures.

The cover provided by Polarcare Protect is in addition to replacements supplied under the standard warranty, and gives extra protection against the unplanned costs of accidental damage or particularly in high-volume applications. In addition to the standard warranty, Polarcare Protect provides one additional replacement TDR front-end and one precision microwave relay, free of charge, per year. Subsequent TDR front-ends or precision microwave relays can be purchased, during the same year, at a 50% discount (25% for relays) off the list price which is current at the time of replacement.

Polarcare Protect is a cost-effective alternative to the unplanned cost of accidental damage to the TDR front-end or precision microwave relay. In the first year, the Polarcare Protect costs from 7% of the current list price of your CITS900s. In subsequent years, significant no-claim discounts reduce the cost of Polarcare Protect by 30% after one claim-free year, 40% after two claim-free years, and by a maximum of 50% after three claim-free years.

You may cancel your Polarcare Protect at any time and receive a pro-rata refund of the premium paid within that year. Polarcare Protect requires the CITS900s to be maintained according to the recommended maintenance schedule and failure to follow the correct maintenance programme invalidates the agreement. Following cancellation, Polarcare Protect can be reinstated subject to back-payment of premiums and a reinstatement fee. Polar Instruments reserves the right to cancel the Polarcare Protect agreement following a notice period of 30 days.

To obtain immediate cover from Polarcare Protect, the Polarcare Protect must be purchased at the same time as your CITS900s. If you decide to defer purchase of Polarcare Protect, there will be an 8 week delay between receiving your payment and the start of cover. We will contact you in advance of the Polarcare anniversary with renewal information.

Protect your investment in the CITS900s:

email: Polarcare@polarinstruments.com for full details and a quote for Polarcare Protect.

polarinstruments.com